Known Issues

Issues and Workarounds for e-GGRT RY2023

If you submit GHG annual reports via the bulk XML upload method, see XML Known Issues.

Subject Area	Description
General Reporting	**Report display - Issue Resolved 3/15/2024, however XML files uploaded prior to the fix will continue to display incorrectly. XML files uploaded after the fix was applied on 3/15/2024 will display properly.** **Issue:** Some XML uploaders have been unable to view their Report or their Public View on the Final Review page. When attempting to view the annual report, the e-GGRT system may display information in a new window in a format that is difficult to read. *Reference: #3071*
Facility Registration	**Latency when updating the COR - Issue Resolved 2/22/2024** **Issue**: Users making updates to the Designated Representative or Alternative Designated Representative may experience delays (apparently unresponsive system or an extended time with the work-in-process indicator) after clicking the save button or after providing the electronic signature to finalize a change. e-GGRT does process the requested change, but the screen may take more than minute to refresh. This delay may also occur for other changes to the Certificate of Representation like address or owner/operator changes. *Reference: #3046*

See Also Frequently Asked Questions